

The 2009 Listing of CMMS and EAM's

The 2009 Listing of Computerised Maintenance Management Systems (CMMS) and Enterprise Asset Management Systems (EAM's) was compiled by Len Bradshaw, March 2009. The data given is as received from the respondents. The AMMJ does not therefore accept any liability for actions taken as a result of information given in this survey.

AMPRO

Third City Solutions Pty Ltd, Australia www.thirdcitysolutions.com.au

IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: UK, Europe, Australia

TYPICAL COST OF THE CMMS/EAM SOFTWARE: Small Companies AUD\$2675,

CMMS/EAM available as a stand-alone system: YES

Part of or able to be integrated with a larger management/corporate system: NO

DESCRIPTION

AMPRO is a software application that allows the structuring of your assets (plant, equipment, vehicles etc) in an organised and logical manner. AMPRO is a robust, intuitive and user friendly system based on the familiar Microsoft® Outlook® interface. This helps to minimise the learning process and help your organisation successfully navigate today's difficult business landscape by eliminating errors and redundancy, and improving competitiveness.

Prepare and document the maintenance history, schedule work that needs to be done on a routine basis, prepare unscheduled jobs that need to be carried out, and record work already completed. Whether you want to maintain manufacturing equipment, a fleet of vehicles or a hotel chain, AMPRO will do this with ease. AMPRO has the ability to link up with PDA devices, as well as a Job Requests that allow operating departments to request work directly into the AMPRO.

Modules are seamlessly integrated with each other.

- The ability to export reports easily.
- The same 'look and feel' throughout makes the application intuitive for users.

AMPRO helps you to devote more maintenance man-hours to preventative maintenance or planned maintenance inspections rather than to unplanned/breakdown work.

AMRPO Requests

TYPICAL COST OF THE CMMS/EAM SOFTWARE: Small Companies AUD\$1800

CMMS/EAM available as a stand-alone system: NO

Part of or able to be integrated with a larger management/corporate system: YES

DESCRIPTION

1. This easy to use, yet powerful and functional software makes light work of organising your day to day job requests.
2. Job Requests is an add-on module to AMPRO that allows operating departments around your company to request work directly into AMPRO, where Engineering/Maintenance will create Jobs if required.
3. Remove the worry and drama of a paper based system where your job requests go missing, get forgotten about, or the "I phoned them yesterday with that problem" syndrome. Job Requests is quick and direct. Follow the status of all job requests from the easy to use interface. Make notes and/or comments about the Job Request and/or Job which are added as Journals.
4. Job Requests has been designed to be simple and easy to use allowing anyone in your organisation to quickly enter work requests
5. Let your users monitor their work requests progress through each stage right up to completion.
6. Easy to read reports on the status of requests included

AMRPO Portable Edition

COUNTRIES WHERE THERE IS IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: UK, Europe, Australia

TYPICAL COST OF THE CMMS/EAM SOFTWARE: AUD\$3400

IS THIS CMMS/EAM available as a stand-alone system: No

Part of or able to be integrated with a larger management/corporate system: YES (AMPRO)

DESCRIPTION

AMPRO PE is made up of a number of easy to use modules that runs on Windows Mobile™ based PDA's. The modules included are Assets, Inspections, Jobs, and Readings. Assign Inventory to the Jobs directly by scanning the item or adding through the Inventory page of the Job. Avoid reading errors by entering the reading into the Readings module. It will show you the previous reading to compare. Reduce the amount of paper based work that you need to carry around by storing it electronically in AMPRO PE.

AMPRO PE is quick and direct, yet powerful and functional and makes light work of organising your day to day maintenance tasks. Reduce the amount of data entry back at the office as staff enters their work directly into the PDA. User level security integrated with the security module in AMPRO. Listen to what our customers say, 'AMPRO PE has proved a huge advantage for our asset management and audit compliance data gathering, it has allowed us to greatly improve our data input and update efficiency and data accuracy, while allowing us to operate remote from our main facilities.'

RELATED SERVICES

Third City Solutions is your one stop shop for your CMMS needs. From the evaluation stage through to the implementation, we will assist in the implementation, training, consulting and follow up of your system, including purchasing of the PDA hardware and accessories. Creation of AMPRO operational manuals specific to your needs, where we work with you to develop the way you want to use AMPRO.



API Pro

apt Group (of Companies)

Australia www.apptgroup.com.au

COUNTRIES WHERE THERE IS IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:

API Pro is sold & supported world-wide.

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP:

No: API Pro suits a wide cross section of industry.

TYPICAL COST OF THE CMMS/EAM SOFTWARE: Small site: AUD\$3000, Medium Site: AUD\$20,000

Large Site: AUD\$80,000

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management/corporate system: API Pro can be integrated into ERP & CRM systems.

DESCRIPTION

API's design structure is tailored to suit industry IT systems and major database structures, Progress, Oracle, MS SQL Server, DB2/400.

Interfacing to:

- Condition Monitoring
- Bar Code
- ERP systems
- Palm Pilot
- Data Loggers
- Financial systems

Technology: System Security: API is controlled by the system supervisor who assigns users access to specific zones.

Systems Structure: API Pro is powered by Progress providing multi-tier client/server technology. Its query tools allow for advanced reporting and statistical analysis.

RELATED SERVICES

API Pro is used within 500 leading companies worldwide in a variety of industries maintaining high-value capital assets, plant, facilities, building & equipment.

API Pro is designed to generate continuous management improvements within your company by optimising production output, utilisation of human & financial resources.

Example of Modules:

- Plant Documentation & Information Searching
- Stock Control
- Job Ordering
- Drawing and Documents and Graphical Navigator
- Project Management
- WEB
- Palm Pilot
- Documentation validation (FDA)
- Maintenance, Inspection
- Purchase Management
- Internal Purchase Requests
- Production Calendar
- Resource Planning
- Analysis & Performance
- Condition Monitoring Interface, SKF @ptitude
- Standard interface to SAP, MFG/Pro + others

API Pro is supported with Professional Services – Implementation (porting data & seamless integration), Training, Software Maintenance Agreements.

FleetMEX

Maintenance Experts Pty Ltd

Australia www.mex.com.au

Countries where there is in-country support for this CMMS: Australia, New Zealand, Malaysia, China and Indonesia

Is this CMMS designed for a particular industry group? FLEETMEX is utilised in a number of industry sectors including bus and transport companies, local councils, workshops and heavy machinery operators.

Typical cost of the CMMS Software Small Site: AUD\$2,000, Medium Site: AUD\$8,000 Large Site: AUD\$20,000

Is this CMMS available as a stand-alone system? YES

Is this CMMS part of larger management/corporate System? No. It has additional inventory module and can interface with other systems.

DESCRIPTION

FleetMEX is a Microsoft compatible maintenance management system design for companies looking to improve the efficiency and effectiveness of their vehicle performance. FleetMEX is particularly effective in implementing preventative maintenance strategies. It is utilized in a number of industry sectors including bus and transport companies, local councils and heavy machinery operators.

Equipment Management – complete record of every Asset/Equipment. Include details such as suppliers, costs, purchase dates, warranty dates, dimensions, store and view graphics. Up to 7 levels of Hierarchy to any branch of equipment, registration, tyres and accidents.

Work Orders – can be created for every job done, estimated and actual labour, Include start dates, departments, trades people, costs, parts, tasks, safety information, post orders, add priority etc.

Preventative Maintenance – create preventative maintenance work to be carried out on equipment. Schedule the work based on hours, weeks, years, kilometers etc, automatically create work orders and handle multiple PM's.

History – life cycle costing and comparative analysis and full work details including description, FMEA Failure analysis codes and full work details.

Reports – Ease of data capture, Export data quickly and accurately, create your own queries and reports with MS Access and import to FLEETMEX.

Hiring & Invoicing – invoice all work completed, create invoices from work orders, hiring of equipment to your customers.

RELATED SERVICES

MEX Ops – MEX Ops is a Web enabled job requesting system. It allows requests to be made anywhere at anytime and maintenance staff can easily prioritise and schedule work. It also allows the requester to track their job.

FuelMEX - FuelMEX module allows you to integrate your Fuel Data with the FLEETMEX readings module. You can quickly import data from all major fuel cards and fuel dispensing systems.

Facilities Maintenance Management System (FMMS)

KDR Creative Software Pty Ltd

Australia

www.kdr.com.au



IN-COUNTRY SUPPORT FOR THIS CMMS: Australia, New Zealand, North America, South Africa, China.
IS CMMS/EAM IS DESIGNED FOR A PARTICULAR INDUSTRY GROUP: FMMS is applicable to all industry sectors, including Defense, Resources, Manufacturing, Mining, Facilities Management.
TYPICAL COST OF THE CMMS/EAM SOFTWARE: Small Site: AUS\$15,000 Medium Site: AUS\$30,000
Large Site: +AUS\$100,000.

IS THIS CMMS/EAM available as a stand-alone system: FMMS can be used as a fully standalone system, or integrated with clients ERP.
IS THIS CMMS/EAM part of or able to be integrated with a larger management/corporate system:
Yes, FMMS can be seamlessly integrated with an ERP.

DESCRIPTION

Additional to being a comprehensive stand alone CMMS, FMMS compliments Corporate ERP Systems by utilizing a library of interface procedures in order to access data that resides outside of the core application. A number of such interface libraries have already been built by KDR for existing customers with the predominant ones enabling bi-directional access with ERPS such as SAP and Oracle Financials. Interfaces to other external product types include Condition Monitoring, SCADA, Configuration Management, GIS, Supply Logistics and Project Management.

FMMS has been designed and purpose-built to accommodate the following key functional areas of Asset Management:

- Definition and Navigation of Asset Hierarchy
- Preparation of Standard Activity Libraries
- Initiation, Monitoring, Feedback and Recording of Maintenance Activities
- Maintenance Planning, including Resource Capacity, Prioritization and Criticality Indicators
- Business Metrics via on-line inquiries, report writing and user-defined Key Performance Indicators
- Serial Number Tracking of Essential Components and Certified Items
- Spare Parts Cataloguing, Purchasing, and Inventory Management
- Contracts and Project Management
- Timesheet Recording
- Budget/Forecast Preparation, Review and Monitoring
- Workflow Definition and Management
- Field Deployment via Mobile Devices
- Real-time Wireless access • Work Packaging
- Certified Items • Risk Management

RELATED SERVICES

FMMS can be deployed from a client's local server or deployed as a web hosted application. KDR Creative Software provides comprehensive product installation, implementation and training services, with ongoing support and auditing activities.

GP Mate

GP Solutions, INC

USA

www.gpsonline.com



COUNTRIES WHERE THERE IS IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: USA, Hong Kong

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: Energy, Oil, Utilities, Manufacturing

TYPICAL COST of CMMS SOFTWARE: Priced per concurrent users, base package US\$1995 plus optional modules and services

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management/corporate system: Can be integrated with other packages

DESCRIPTION

GP MaTe makes information easily accessible across five major modules:

- Equipment configuration/history - Maintenance - Parts inventory - Maintenance personnel - Purchasing.

Integration that goes with the flow - GP MaTe's integration makes it possible to locate information from any module without leaving the screen/module you may have started from, such as a work order. You can also look up and retrieve information in a multitude of ways, with no need to close menus and open others. You'll quickly be navigating through the system like a pro. And it will be just as quick and easy to train new people.

Reporting in GP MaTe is managed via Crystal Reports. Reporting data can be exported to various external applications. The system's ad-hoc query makes it easy to get information required for any equipment, job, work order or procedure without manually searching through standard reports.

GP MaTe's major functional modules are:

- | | |
|----------------------------------|---|
| - Work Order Control | - Preventive and Predictive Maintenance |
| - Calibrations and Inspections | - Asset Information |
| - Repairable Asset Tracking | - Parts Lists |
| - Inventory and Material Control | - Purchasing |
| - Receiving and Invoice Matching | - Vendor Management |
| - Personnel and Training/Skills | - Analysis and Reporting |

Optional Modules:

- | | |
|-----------------------------------|--|
| - E-Commerce Integration | - Financial System Interfaces |
| - Document and Drawing Management | - Management of Change |
| - Project Budgeting | - Interface to Project Management Software |
| - Bar Code/PDA Support | - Multi-Plant Control |

RELATED SERVICES

GP MaTe Version 6 takes a revolutionary track to substantially increase user support, by making available both web-based and desktop user interfaces. It offers the convenience of a web-based user interface that will support all your users, anywhere and anytime, plus a high performance desktop interface for your power users. In addition, many functions are available for portable PDA devices in a wireless or batch mode.

GPS offers ASP & hosting Implementation Support, Customizations, System Integration, Training and Project Management

Infor**Infor EAM ASE (Asset Sustainability Edition)**

Infor Global Solutions Pty Ltd Australia www.infor.com/goinggreen/solutions/greeneam/as/

COUNTRIES WHERE THERE IS IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: Australia
 IS EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: Infor EAM ASE is designed with pre determined maintenance standards for off the shelf installation saving on implementation time. Verticals covered are Manufacturing, Mining, Facilities Management, Utilities.
 TYPICAL COST OF THE CMMS/EAM SOFTWARE: AUS\$125k – AUS\$600k for Single or Multi Sites.

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM able to be integrated with a larger corporate system: EAM comes with XML integration Tool Sets as standard.

DESCRIPTION

Infor is the world's third largest business software company. We develop and acquire proven software products that have rich, built-in functionality. Then we make them better. We invest resources into product innovation and enhancement. We work hard to simplify and shorten implementation times. We enable our software, services, and support globally. And we provide more flexible buying options.

Infor EAM Asset Sustainability Edition: Asset Performance at a Lower Energy Cost

As businesses and government begin taking action to reduce greenhouse gases, how do you know what approach makes the best financial sense for you? Businesses worldwide are focusing on reducing their energy consumption to promote environmental sustainability. State and national restrictions, either already in place or pending, aim to curb greenhouse gas emissions. The result is that your company will most likely either be forced to alter its consumption behavior (demand) or incur even higher energy charges or emission "taxes" moving forward.

Addressing the issue of demand, the U.S. Department of Energy has concluded that an organization can reduce its monitored assets energy consumption by up to 20%. Industry benchmarks agree, stating 6%-11% savings in energy costs are attainable by incorporating energy into asset management practices.

The opportunity to address energy consumption, as well as greenhouse gas emissions, through Enterprise Asset Management is worth considering. It's not just good for the environment; it's good for your bottom line, as well.

Infor EAM BE (Business Edition)

Infor Global Solutions Pty Ltd Australia www.infor.com.au/solutions/eam/maintenance/



COUNTRIES WHERE THERE IS IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: Australia

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: Infor EAM BE is designed with pre determined maintenance standards for off the shelf installation saving on implementation time. Verticals covered are Manufacturing, Mining, Facilities Management, Utilities.

TYPICAL COST OF THE CMMS/EAM SOFTWARE:

AUS\$10k – AUS\$100k for Single or Multi Sites or AUS\$600 - AUS\$1800 per month for Saas.

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management/corporate system: EAM comes with XML integration Tool Sets as standard.

DESCRIPTION

Infor is the world's third largest business software company. We develop and acquire proven software products that have rich, built-in functionality. Then we make them better. We invest resources into product innovation and enhancement. We work hard to simplify and shorten implementation times. We enable our software, services, and support globally. And we provide more flexible buying options.

Infor EAM (Enterprise Asset Management) maintenance solutions help organizations increase profitability through improved asset reliability, efficient asset utilization, and reduced asset-related operating costs. EAM software from Infor is the tool enterprising companies use to drive asset performance and ensure the delivery of projected financial results.

Infor's enterprise asset management and maintenance solutions helps companies like yours:

- Deploy maintenance resources effectively
- Manage maintenance-related work order processes efficiently
- Schedule maintenance based on asset condition rather than on arbitrary dates
- Model scenarios to determine optimum preventive maintenance
- Create customized reports to meet business-specific asset management needs

Infor EAM EE

Infor Global Solutions Pty Ltd Australia www.infor.com.au/solutions/eam/maintenance/



COUNTRIES WHERE THERE IS IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: Australia

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: Manufacturing, Mining, Facilities Management, Utilities, Pharmaceutical, Fleet Maintenance, Public Sector.

TYPICAL COST OF THE CMMS/EAM SOFTWARE: AUS\$100k – AUS\$500k for Multi Sites

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management/corporate system: EAM comes with XML integration Tool Sets as standard.

DESCRIPTION

Infor is the world's third largest business software company. We develop and acquire proven software products that have rich, built-in functionality. Then we make them better. We invest resources into product innovation and enhancement. We work hard to simplify and shorten implementation times. We enable our software, services, and support globally. And we provide more flexible buying options.

Infor EAM solutions enable enterprising companies like yours to optimize asset management and maintenance so you can realize your full profit potential. Our industry experts have a deep understanding of the specific resource and productivity issues you face, and they use this knowledge to develop enterprise asset management and maintenance software with the built-in, tailored functionality that is critical to your success.

Infor's world-class EAM software solutions are particularly effective in the following industries:

- Manufacturing
- Life Sciences
- Facilities Management
- Public Sector
- Transportation

Infor has been providing enterprise asset management and maintenance software to enterprises worldwide, including more than 60 percent of the Fortune 500, for over 20 years. More than just computerized maintenance management software (CMMS), Infor EAM software solutions and services help customers maintain, manage, and improve the performance of their capital asset infrastructure. The results are savings of time and money by optimizing maintenance resources, improving equipment and staff productivity, increasing inventory efficiency, and enabling better decision-making.

Infor RELATED SERVICES

In today's fast-changing, demanding business environment, implementing and maintaining enterprise-wide systems has become one of the greatest challenges organizations face. That is why Infor offers a Software-as-a-Service (SaaS) option to our Infor EAM Enterprise Edition and Business Edition customers. This solution, called Infor EAM SaaS, is used by more than 250 customers who avoid capital costs, reduce the setup time associated with implementation, and benefit from the enhanced functionality made available through the ongoing delivery of software upgrades included as part of the service.

Through Infor EAM SaaS, companies can now have the same industry-leading EAM functionality available in on-premises software or in on-demand access through licensed or subscription-based hosting services:

- On-premises —traditional perpetual software license operated by the customer on-site
- SaaS Hosted License —traditional perpetual software licensing with hosting from Infor
- SaaS Subscription for Infor EAM Business Edition —customer subscription for on demand usage of Infor EAM Business Edition

Loc8

Smartpath Australia www.smartpath.com.au



COUNTRIES WHERE THERE IS IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: Australia

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: All Industries and company sizes with specialized configurations for Health, Utilities, Local Government and Councils, Heavy Industry, Mining, Fire Management and IT and Facilities Service Providers.

TYPICAL COST OF THE CMMS/EAM SOFTWARE: AUD\$12,000 - AUD\$50,000

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management/corporate system: Yes (financial back end systems)

DESCRIPTION

Our flagship software suite provides comprehensive solutions for asset management, maintenance management, workforce management, help desk and mobility applications. Loc8 also includes integration options with GIS systems, ERP and financial applications from globally recognised vendors. Our software is a Web 2.0 application delivered under perpetual licence and Software-as-a-Service models. Application Categories include: IT and Physical Asset Management, Network, Software License Compliance, Fixed Asset Management, Compliance & Risk, Help Desk, Service Desk and Contract Management, Maintenance Management.

RELATED SERVICES

Other related services Smartpath's SaaS software is a unique, powerful, scalable Asset Management, Maintenance and integrated Help-Desk solution. Capable of meeting the most challenging support environments for small to medium sized organisations, the SaaS Help-Desk and Asset Management software provides an immediate, cost effective business solution. Loc8 is suited to Managed Service Providers who manage multiple customers and customer sites. The architecture allows for the management of multiple customers and customer sites. This is achieved by Loc8's:

- Multi-Tenanted common database and separate tables
- Common database, shared tables; and
- Separate databases with common user experience.

Mainpac Enterprise

Mainpac Pty Ltd Australia www.mainpac.com.au



COUNTRIES WHERE THERE IS IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: World-wide pre- and post-implementation through accredited partners.

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: Mainpac Enterprise is suited for use across a wide range of operational asset types and can be used in Manufacturing, Mining and Resources and Facilities Management.

TYPICAL COST OF THE CMMS/EAM SOFTWARE: Approx AUD\$50K to AUS\$500K depending on specific requirements.

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management/corporate system: Yes

DESCRIPTION

Mainpac Enterprise is highly flexible and can be used on single-site or multi-site installations. Mainpac Enterprise offers:

- Work orders – automated work order forecasting, synchronisation of all work orders relating to a single operational asset, scheduling based on time intervals, usage or other synchronised work, kit lists
- Round work orders – create a single work order for multiple assets: meter reading rounds, lubrication rounds, inspection rounds
- Labour resource scheduling – find resources based on inductions, certificates and other qualifications, shift rosters
- Work recording – time taken for individual work order activities, resources used, value-add activities, safety incident recording
- Operational assets – define parent/child structures, record ownership and warranty details, spare parts lists
- Financial assets – define asset structures, depreciation methods (including usage-based depreciation), up to three books, link to operational assets for flow-through of maintenance costs
- Inventory – define warehouses, stocked items, bin locations, stock allocations, goods in transit
- Purchasing – bulk receipting and invoicing, part receiving of bulk items
- Reports – use standard reports or create custom reports to review maintenance activities
- Operational Sites – a highly flexible means of creating a hierarchy of sites to reflect your business structure, e.g. a single site or multiple sites to define areas of maintenance responsibility, warehouses, financial structures
- Information Sharing – set up permissions across operational sites for effective and secure information sharing
- Technology - .NET platform and SOA, facilitating remote access, interoperability with other applications to reflect business processes and technological longevity

MaintScape

GrandRavine Software Limited Canada www.maintscape.com



COUNTRIES WHERE THERE IS IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: Worldwide

TYPICAL COST OF THE CMMS/EAM SOFTWARE: US\$1000 to US\$10,000

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS CMMS/EAM part of or able to be integrated with a larger system: Depends on corporate system and type of integration required.

DESCRIPTION

MaintScape is a full featured CMMS that is differentiated by its flexibility, consistency and power –all resulting in significant ease-of-use. Customers find their appreciation of MaintScape grows over time. A well designed SQL database structure further supports a robust application, and permits powerful custom reporting possibilities. MaintScape core modules include: equipment, work orders, procedures and maintenance schedules, parts, staff and external resources, reporting, data export and import (select data), and system administration and security. Optional modules include multi-site capability, parts inventory control, purchasing, service requests, bar coding, calibration, and predictive maintenance. Special features to MaintScape include the "Today's Status" module (configurable statistics-at-a-glance with drill-down to details), the MaintScape Explorer (configurable tree view of facility and its contents), flexible MaintScape Collections (powerful

means to group and communicate information), and our drag-and-drop labor scheduler (optional). MaintScapeWeb is a complementary web application for wide-audience functionality. We are told that MaintScape is inexpensive compared to other CMMS programs of similar functionality.

RELATED SERVICES

GrandRavine Software first offers peerless support to its customers. We also provide remote or on-site training, and assistance from the all-important setup phase through to the stage of defining and tuning operational procedures. We also offer custom reporting assistance, and often integrate customer requests into the standard product.

MEX

Maintenance Experts Pty Ltd

Australia

www.mex.com.au



COUNTRIES WHERE THERE IS IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:

Australia. However we support New Zealand from Australian and have agents in Indonesia, Malaysia, China
IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: MEX can be used by an infinite variety of industries some of which include facility management, manufacturing, mining, fleet and contract maintenance

TYPICAL COST OF THE CMMS/EAM SOFTWARE:

Small Site: AUS\$2,800 Medium Site: AUS\$8,000 Large Site: AUS\$20,000

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management/corporate system: No however it has additional inventory/stores module and can interface with other systems.

DESCRIPTION

Mex is Australia's #1 CMMS with over 4500 users worldwide. MEX is an easy to use CMMS with extensive functionality and intuitive usage style to suit maintenance environments. Designed for companies looking to optimize equipment performance and improve the efficiency and effectiveness of their maintenance operation. Flexible functionality ensures that MEX delivers benefits to any size company, from stand alone installations through to multi-site regionalized organizations, MEX delivers functionality, simplicity and the ability to save time and money, and meet reporting requirements. Core Functionality – Written in .Net Technology with an SQL Database, with the option of being web based – Commercial or complementary express version

The system includes: Asset/Equipment Register; Work Orders; Preventative Maintenance; Regions; Inspections; Reporting; Invoicing; Readings; To Do List; Security; Downtime; Key Register; Drawings; Accidents; Easytime; Web Enabled; History; Control Files

The modular configuration of MEX enables companies to implement additional functionality as required. These modules provide an extra level of system integration including web requests, mobile plan applications and stores.

Stores Functionality – Catalogue; Purchasing; Suppliers; Reporting, Reservations; Requisitions; Replenishment of Stock; Stock takes; Transactions

RELATED SERVICES

Mex Ops - Mex Ops is a Web enabled job requesting system. It allows requests to be made anywhere at anytime and maintenance staff can easily prioritise and schedule work. It also allows the requester to track their job.

MEX Mobile - Mex Mobile is the handheld version of MEX, operating on any handheld unit that runs the Windows Mobile operating system.

Rylson8

Rylson Group

Australia

www.rylson.com.au



COUNTRIES WHERE THERE IS IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: Australia

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: No

TYPICAL COST OF THE CMMS/EAM SOFTWARE: AUD\$50,000

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management/corporate system: Yes

DESCRIPTION

The Rylson8 system is a next generation software solution offering a comprehensive approach to Total Lifecycle Planning in an enterprise grade system. Rylson8 is designed and built around proven methodologies to enable an organisation to maximise the life of its assets and ultimately the bottom line.

The Rylson8 system enables the optimisation of :

- Total Cost of Ownership
- Operating Budget Forecasting
- Capital Replacement Forecasting
- Asset Economic Life Determination
- Asset Life Cycle Planning

The Rylson8 modules address the key elements of:

- System Capability Analysis
- Criticality Analysis
- Maintenance Strategy Optimisation
- Resource Forecasting
- Spares Analysis
- Lifecycle Analysis

Scenario and sensitivity analysis using Rylson8 enables the determination of the impact on asset lifecycle cost of various risks such as changing revenues, costs of capital, fuel, operations, maintenance, spares, discount and tax rates.

RELATED SERVICES

The Rylson Group offers various services in conjunction with Rylson8 :

- Consulting:
 - Asset Management, Maintenance Strategy Development and Optimisation, Reliability Engineering and Work Management, Maintenance Software Tools and CMMS, Logistics and Materials Management, Business Improvement Solutions and Workforce Development.
- Workforce Development:
 - Needs Analysis, Program Development, On- and Off-site Training and Auditing.
- Engineering:
 - Plant Capacity upgrades, Shutdown Planning and Management, Design Out Solutions, Failure Studies, Project Management, Feasibility Studies and Capital Cost Estimating.
- Technical Writing:
 - Reporting, Manual Development and Production, Operating and Maintenance Procedures, Purpose-Built Web Based Training and Web Design and Development.

SmartAsset

The Online Workshop Pty Ltd Australia www.theonlineworkshop.com.au

IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: Australia, North America, China, South Africa.

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: Whilst SmartAsset suits all sectors, it is focused on: Manufacturing, Energy, Gas and Oil Resources, Defense, Utilities, Water Resources and Local Government.

TYPICAL COST OF THE CMMS/EAM SOFTWARE: Starts at AUD\$3,000

IS THIS CMMS/EAM available as a stand-alone system: Yes. SmartAsset Office Deployment Capability can either be overlaid on your existing ERP/CMMS/EAM product or delivered on its own as a fully functional EAM application suite.

IS THIS CMMS/EAM part of or able to be integrated with a larger management/corporate system: The SmartAsset product adopts the latest Software + Services approach in its design and deployment and adheres to worldwide standards for Service oriented Architecture (SOA) and as such can be seamlessly integrated with other products that have adopted this architecture.



DESCRIPTION

SmartAsset is an award winning product. It recently won the Microsoft OBA Solution of the Year 2008. In a crowded asset maintenance market place, the SmartAsset product is the most comprehensive and user-friendly tool available for effectively managing your assets. Differentiated by its scalability, SmartAsset can be implemented as a standalone solution or as an overlay to an existing ERP implementation.

Of the several deployment options provided which include web hosting, browser and mobile computers, the deployment method offering the most significant benefits to users is SmartAsset ODC.

SmartAsset ODC provides sophisticated functionality delivered via tools with which the user is already familiar. For example, upon receiving an email notification of an equipment fault in MS Outlook, the SmartAsset user can review details of the fault by clicking a document review button added to the Email ribbon. The subsequent repair job can be prepared and assigned without leaving the Outlook Calendar.

Complex asset-related activities such as construction or refurbishment can be seamlessly loaded into MS Projects for critical path analysis with the resultant activity dates recorded in SmartAsset for subsequent planning, assignment and detailed monitoring.

Capital replacement projects can be registered and reviewed in SmartAsset from within the same Excel spreadsheet that is used to perform the related financial calculations.

SmartAsset offers its users:

- access to comprehensive asset management functionality
- reduced training and retraining costs
- increased productivity
- heightened user acceptance
- reduced deployment costs
- ease of upgrade implementation

More details can be found at <http://www.obacentral.com/en/solutions/pages/solutiondetails.aspx?solutionid=5471>

CMMS/EAM RELATED SERVICES

SmartAsset is deployed via a choice of web browser, mobile devices, web hosting and MS Office.

The online Workshop also provides installation, implementation, integration and training services. Post implementation audit services are also available.