

The 2011 Listing of CMMS and EAM's

The 2011 Listing of Computerised Maintenance Management Systems (CMMS) and Enterprise Asset Management Systems (EAM's) was compiled by Len Bradshaw, March 2011. The data given is as received from the respondents. The AMMJ does not therefore accept any liability for actions taken as a result of information given in this survey.

AGILITY

SoftSols (Asia/Pacific) Pty Ltd
Australia
www.getagility.com.au



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:
Australia, United Kingdom, China, Philippines and Poland

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP:

Agility is a multi industry solution and is used in manufacturing, facilities management, oil and gas, mining, health care, government, defence, pharmaceutical, commercial office and fleet management industries.

TYPICAL COST OF THE CMMS/EAM SOFTWARE:
AUD\$1650 per concurrent user

IS THIS CMMS/EAM available as a stand-alone system: yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management system: yes

CMMS/EAM DESCRIPTION

Agility is a simple and affordable CMMS/EAM solution. It provides all the key features that managers need to generate a rapid return on investment.

Browser-Based:

Completely configurable web browser system. Instant access from your web browser, anywhere, at any time.

Flexible and Easy to Use:

Agility offers a user-friendly screen to ensure that both engineers and operations staff find it incredibly easy to use and as a result Agility will swiftly identify poor performing plant and opportunities to improve reliability.

Asset Management

- Simplified screens providing a personalized dashboard overview of your site(s)
- Graphical views of key KPI's
- Unlimited attachments at asset levels (Managing Health and Safety Risk).
- Work order/PPM scheduling

Work Order & Preventative Maintenance

- Full description of standard maintenance work.
- Breakdown Jobs
- Planned Preventative Maintenance (PPM).
- Help Desk and Work Requests
- Pictures, Documents, Unlimited Attachments, printable
- Inventory and Spare parts
- Work order costing.

Employee Allocation / Resourcing

- Graphical "drag & drop" scheduling tools
- Employee database
- Multiple skills, and Pay Rates.
- Shift patterns and availability.

Powerful Scheduling

- Skills/Individual scheduling.
- Employee drill down.
- Live feedback from mobile engineers, using our PDA solution MOBILE EXPERT.

Customised Reporting

For a FREE demo, please contact us at ssap@softsolsgroup.com or call +61 (0)8 9467 9800.

OTHER RELATED SERVICES

We also offer onsite/offsite services, including Industry Solution Consulting Services; System Customisation; Bespoke Development; Installation and General Implementation; Training Courses; Data Integration; Reports writing, and Project Management.

Agility - Mobile Expert/Lite

SoftSols (Asia/Pacific) Pty Ltd
Australia
www.getagility.com.au



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:
Australia, United Kingdom, China, Philippines, and Poland

IS CMMS/EAM DESIGNED FOR A PARTICULAR GROUP:
Mobile Expert/Lite can be used across all industries

TYPICAL COST OF THE CMMS/EAM SOFTWARE:
AUD\$299 per user per annum

IS THIS CMMS/EAM available as a stand-alone system: NO

IS THIS CMMS/EAM part of or able to be integrated with a larger management system: Yes, Mobile Expert/Lite is a PDA solution.

CMMS/EAM DESCRIPTION

Mobile Lite

Mobile Lite is a simple to use PDA application used for real time processing of work orders including recording status updates, recording of time spent and completion details.

Mobile Expert

Mobile Expert is a complete mobile maintenance management PDA solution used for real time processing of work orders including status updates, recording of time spent, recording of delays and lost time, recording fault codes, issuing of spare parts, checking on spare parts availability, signature capture on completion and creation of new work orders.

Mobile Lite / Expert both use proven Microsoft.NET technologies, are highly configurable and can be used in both online and offline modes

For a FREE demo, please contact us at ssap@softsolsgroup.com, or call +61 (0)8 9467 9800.

OTHER RELATED SERVICES

We also offer onsite/offsite support services, including Industry Solution Consulting Services; System Customization; Bespoke Development; Installation and General Implementation; Training Courses; Data Integration; Reports Writing and Project Management.

AMPRO

Third City Solutions Pty Ltd,
Australia
www.thirdcitysolutions.com.au



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:
Australia, Europe, South Africa, Asia

TYPICAL COST OF CMMS/EAM SOFTWARE: AUD\$4000

CMMS/EAM available as a stand-alone system: YES

Part of or able to be integrated with a larger management/corporate system: NO

DESCRIPTION

AMPRO is a software application that allows the structuring of your assets (plant, equipment, vehicles etc) in an organised and logical manner. AMPRO is a robust, intuitive and user friendly system based on the familiar Microsoft® Outlook® interface. This helps to minimise the learning process and help your organisation successfully navigate today's difficult business landscape by eliminating errors and redundancy, and improving competitiveness.

Prepare and document the maintenance history, schedule work that needs to be done on a routine basis, prepare unscheduled jobs that need to be carried out, and record work already completed. Whether you want to maintain manufacturing equipment, a fleet of vehicles or a hotel chain, AMPRO will do this with ease.

AMPRO's modules are seamlessly integrated with each other as are the add-on applications of AMPRO PE (PDA application) and Job Requests (work request application that allows operating departments to request work directly into the AMPRO).

Some benefits/features of AMPRO:

- AMPRO helps you to devote more maintenance man-hours

to preventative maintenance or planned inspections rather than to unplanned/breakdown work.

- AMPRO helps your business cut costs while maximizing the value of your investments.
- Minimise downtime by using AMPRO maintenance software to schedule the preventive maintenance of your assets. Reduced downtime means reduced costs and greater output achieving a significant ROI (Return on Investment) for AMPRO.
- Use AMPRO to help budget for maintenance and repair costs by analysing previous period's costs (actuals versus estimates) and projected costs (labour and materials) for upcoming maintenance.
- The ability to export reports easily.
- The same 'look and feel' throughout makes the application intuitive for users.
- Save time looking for spare parts and materials by setting up your inventory in AMPRO. AMPRO provides a quick reference for location, stock on hand.

RELATED SERVICES

Third City Solutions is your one stop shop for your CMMS needs, we can assist in the implementation, online or on-site training, consulting and follow up for your system. We can assist with the purchasing of PDA hardware and accessories and the creation of AMPRO operational manuals that are specific to your needs. We work with you to develop the best way of using AMPRO.

AMPRO Job Requests

Third City Solutions Pty Ltd,
Australia
www.thirdcitysolutions.com.au



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:
Australia, Europe, South Africa, Asia

TYPICAL COST OF THE CMMS/EAM SOFTWARE: UD\$1,800

IS THIS CMMS/EAM available as a stand-alone system: No

IS THIS CMMS/EAM part of or able to be integrated with a larger management system: Yes

CMMS/EAM DESCRIPTION

Job Requests is an add-on module to AMPRO that allows operating departments around your company to request work directly into AMPRO, where Engineering/Maintenance will create Jobs if required. Remove the worry and drama out of a paper based system where your job requests go missing, get forgotten about, or the "I phoned them yesterday with that problem" syndrome.

Job Requests is quick and direct. Follow the status of all job requests from the easy to use interface. Make notes and/or comments about the Job Request and/or Job which are added as Journals. This easy to use, yet powerful and functional software makes light work of organising your day to day job requests.

Some benefits/features of Job Requests:

- Job Requests has been designed to be simple and easy to use allowing anyone in your organisation to quickly enter work requests.
- Let your users monitor their work requests progress through each stage right up to completion.
- Have control over who is authorised to create jobs from the job requests. This feature will ensure double-up work is reduced and trades have a single point of access to ensure they get the correct information when carrying out job requests.
- Have AMPRO automatically notify you when new job requests have been added and email the requester when changes are made to their job request. All correspondence between AMPRO and Job Requests is recorded.
- Use the built-in filters to show job requests at the various stages of completion (not actioned, to be authorised, job raised etc.). You also have the ability to view only your job requests, your department's job requests, or all job requests.

CMMS/EAM RELATED SERVICES

Third City Solutions is your one stop shop for your CMMS needs, we can assist in the implementation, online or on-site training, consulting and follow up for your system. We can assist with the purchasing of PDA hardware and accessories and the creation of AMPRO operational manuals that are specific to your needs. We work with you to develop the best way of using AMPRO.

AMPRO Portable Edition

Third City Solutions Pty Ltd,
Australia
www.thirdcitysolutions.com.au



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:
Australia, Europe, South Africa, Asia

TYPICAL COST OF THE CMMS/EAM SOFTWARE: AUD\$1650

IS THIS CMMS/EAM available as a stand-alone system: No

IS THIS CMMS/EAM part of or able to be integrated with a larger management system: Yes

CMMS/EAM DESCRIPTION

AMPRO PE is an add-on module to AMPRO that runs on a PDA (Personal Digital Assistant - a small mobile hand-held device that provides computing and information storage and retrieval capabilities for personal or business use) to perform various tasks related to asset maintenance.

AMPRO PE is made up of a number of easy to use modules that runs on Windows Mobile™ based PDA's. The modules included are Assets, Inspections, Jobs, Readings, Inventory and Job Requests.

Within AMPRO, data can be filtered, based on your criteria, before being uploaded to the PDA.

Use a barcode scanner, attached or built-in to the PDA, to simplify and speed up the entering of data and ensure accuracy.

Some benefits/features of AMPRO PE:

- Reduce the amount of paper based work that you need to carry around by storing it electronically in AMPRO PE.
- Reduce the amount of data entry back at the office as staff enter their work directly into the PDA.
- AMPRO PE has been designed to be simple and easy to use allowing anyone in your organisation to perform maintenance related tasks virtually anywhere.
- AMPRO PE is quick and direct, yet powerful and functional and makes light work of organising your day to day maintenance tasks.
- Assign inventory to the jobs directly by scanning the item or adding through the inventory page of the job.
- Avoid reading errors by entering the reading into the Readings module. It will show you the previous reading to compare.

Listen to what our customers say - 'AMPRO PE has proved to be a huge advantage for our asset management and audit compliance data gathering, it has allowed us to greatly improve our data entry and data accuracy, while allowing us to operate remotely from our main facilities'.

CMMS/EAM RELATED SERVICES

Third City Solutions is your one stop shop for your CMMS needs, we can assist in the implementation, online or on-site training, consulting and follow up for your system. We can assist with the purchasing of PDA hardware and accessories and the creation of AMPRO operational manuals that are specific to your needs. We work with you to develop the best way of using AMPRO.

API Pro

apt Group (of Companies)
Australia
www.aptgroup.com.au



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:

API Pro is sold & supported world-wide.

TYPICAL COST OF THE CMMS/EAM SOFTWARE: Small site: \$3000, Medium Site: \$20,000 Large Site: \$80,000

CMMS/EAM available as a stand-alone system: Yes

IS CMMS/EAM part of or able to be integrated with larger system:

API Pro can be integrated into ERP & CRM systems.

CMMS/EAM DESCRIPTION

API's design structure is tailored to suit industry IT systems and major database structures, Progress, Oracle, MS SQL Server, DB2/400.

Interfacing to:

- Condition Monitoring
- Palm Pilot
- Data Loggers
- ERP systems
- Financial systems

Technology: System Security: API is controlled by the system supervisor who assigns users access to specific zones.

Systems Structure: API Pro is powered by Progress providing multi-tier client/server technology. Its query tools allow for advanced reporting and statistical analysis.

CMMS/EAM RELATED SERVICES

API Pro is used within 500 leading companies worldwide in a variety of industries maintaining high-value capital assets, plant, facilities, building & equipment.

API Pro is designed to generate continuous management improvements within your company by optimising production output, utilisation of human & financial resources.

Example of Modules:

- Plant Documentation & Information Searching
- Maintenance, Inspection
- Stock Control
- Purchase Management
- Job Ordering
- Internal Purchase Requests
- Drawing and Documents and Graphical Navigator
- Production Calendar
- Project Management
- Resource Planning
- WEB
- Analysis & Performance
- Palm Pilot
- Condition Monitoring Interface, SKF @ptitude
- Documentation validation (FDA)
- Standard interface to SAP, MFG/Pro + others

API Pro is supported with Professional Services – Implementation (porting data & seamless integration), Training, Software Maintenance Agreements.

AssetMetric™

Paradigm Designs Australia P/L
Australia

www.Parasoft.com.au



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:
Australia and China

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: Manufacturing, Pulp and Paper, Mining, Engineering and Asset management consulting service providers.

TYPICAL COST OF THE CMMS/EAM SOFTWARE:

As low as AUD\$1,000 per user per month, price varies depending on total number of uses and setup fees

IS THIS CMMS/EAM available as a stand-alone system: NO

IS THIS CMMS/EAM part of or able to be integrated with a larger management system: YES, PBS8,

CMMS/EAM DESCRIPTION:

AssetMetric is the next generation "whole of business" optimization system that dynamically models and optimizes PMs and related Tasks, Spares, Risk, Lifecycles, Replacement Intervals, Budgets and Resource Allocations based on production, reliability, management risk profiles, business life, taxation and financial inputs. Scenarios can then be tested based on various inputs to provide economic and engineering management decision support, which can then be easily implemented within EAM/ERP.

AssetMetric addresses Board level objectives as it insures Corporate Governance and Compliance because it provides a comprehensive risk identification methodology within a Risk Mitigation Strategy Change Management System that then can be downloaded to the ERP/CMMS. Carbon, resources and energy usages modeling is provided and can be used to model improvement or measurements for "Triple Bottom-line" accounting variables. AssetMetric is the ultimate economic, engineering and environment continuous improvement tool for business and shareholders.

Key Features:

- Dimensional Plant reference and risk model (Asset registers);
- Risk mitigation strategies (PAS55, AS4360);
- PM optimization based on production, reliability, risk and resourcing levels;
- Lean PMs can be exported to CCMS/ERP;

- Identifies and optimizes insurance spares and projected Inventory demand;
- Creates dynamic OPEX and CAPEX budgets based on production, revenue, financial, taxation and asset management scenarios;
- Life cycle costing;
- Carbon, Water, Energy Accounting;
- Fully Integrated with PBS8

PDA's software development and Asset Management experience and competencies assure boutique services to clients that have high expectations. We also assure our certified 3rd party Asset Management professionals who are fully supported by Paradigm.

CMMS/EAM RELATED SERVICES:

- Strategy Coaching
- High level implementation and Customisation services
- Training and Online training systems

Other related services: Product is delivered as a hosted service

Bigfoot CMMS

Smartware Group, Inc
USA

www.bigfootcmms.com



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:

Bigfoot is available and supported in North America, with resellers in Australia, Qatar, and Saudi Arabia.

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY:

Bigfoot CMMS is designed for Manufacturers, Education, Financial Services, Food/Beverage Processors, Government, Healthcare, Hospitality, Retail, Stadiums, Arenas, Convention Centers, Property Management, Construction, Transportation, Distribution, and Utilities with single or multiple plant facilities.

TYPICAL COST OF THE CMMS/EAM SOFTWARE: Pricing can be as low as \$33 USD/user/month for Bigfoot CMMS. Services include training, customization, hosting, and data conversion.

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management system: Yes, it can be integrated with third-party applications, such as ERP and Accounting Systems.

DESCRIPTION

With over 1,400 customers worldwide, Bigfoot Computerized Maintenance Management Software (CMMS) has a proven track record of managing the maintenance needs of organizations. Bigfoot CMMS's full functionality paired with its intuitive design allows you to implement the solution and get results quickly, often in a matter of weeks. Native Bigfoot functionality includes preventive/predictive maintenance, work orders, inventory, maintenance requests, tool crib management, and reporting, allowing you to:

- Maintain detailed security, site, and user management control access throughout your enterprise
- Utilize the same CMMS for an unlimited number of facilities
- Access Bigfoot CMMS worldwide, in real-time, with multi-language capabilities
- Predict your IT budget
- Undergo a minimal & quick implementation, often in a matter of weeks
- No need for software upgrades or server backup/maintenance
- Schedule unlimited preventive maintenance tasks and procedures with automatic reminders
- Create, manage, and analyze work orders
- Track and analyze equipment information and history
- Request maintenance from anywhere in your company
- Manage and track asset and parts inventory
- Analyze historical maintenance issues and help predict future events
- Notify people of maintenance events with the automated e-mail system
- Locate maintenance "hot spots" in your facility

Bigfoot Benefits

- Minimize equipment and repair costs

- Reduce equipment downtime
- Maximize equipment reliability
- Increase equipment efficiency
- Prolong equipment life cycles
- Boost capacity utilization
- Increase labor productivity
- Lower your Cost of Ownership
- Improve deployment of assets and personnel
- Optimize overall maintenance efficiency

Visit www.bigfootcmms.com to download a free trial, and see how you can increase staff productivity and reduce maintenance costs today.

Concept Evolution™

FSI (FM Solutions) APAC P/L
Australia

www.fsifm.com



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:

UK, Middle East, Australia, South Africa, Nigeria, Hong Kong, Singapore, Malaysia

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: No, Concept Evolution™ is a highly configurable, feature rich application used by more than 850 clients internationally across all market sectors.

TYPICAL COST OF THE CMMS/EAM SOFTWARE: Software cost for single user Asset Register and Planned Maintenance functionality can start from AUD 6K. Optional modules range from AUD 2K upwards. Implementation, Support and Training services and cost depend on scope of project as agreed.

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management system: Yes, Concept Evolution™ is integrated with Finance, HR or other incumbent systems in most medium to large projects.

CMMS/EAM DESCRIPTION

FSI, Microsoft Gold Partners, have been designing, developing and implementing Concept™ Facilities and Maintenance Management Software since 1990. Concept™ is widely regarded as leading the market and FSI is noted for innovation within the industry. With Headquarters in the UK, offices in Australia and Dubai, and an international partner network, FSI is a global-leader in the design and delivery of Facilities and Maintenance Management Software.

Concept Evolution™ from FSI is a fully web-enabled, complete Facilities Management/CMMS solution, and the next generation of the multi award-winning Concept™ range. Concept Evolution™ is accessible from anywhere through a standard web browser. Deployable regardless of borders, Concept Evolution™ removes the costs and complexities of alternative solutions.

Easy and cost-effective to deploy and sustain, Concept Evolution™ is in use by many major Service Providers and direct organisations, from a single-property to enterprise basis. Solutions are scalable and can range from single user "helpdesk only" or "asset register plus maintenance only" systems, to large national or multi-national full functionality solutions, including PPP solutions with automated abatement mechanisms.

Concept™ provides clients with a total platform for the design, development and implementation of their rapidly evolving strategies, and delivers vital information to professionals and colleagues responsible for the provision of a wide variety of building services and asset management.

Core functions include:

- Asset Register and Planned Maintenance
- Helpdesk and Reactive Maintenance
- Task Management
- PPM Planner
- Hazards and warnings
- Resource Scheduler
- Buildings and Locations Property Register
- Financial Control
- Document Management
- Self Service Portal

- Contact Register
- Contract Management
- Reports and Statistics
- Customer Satisfaction
- Task and Financial authorisation model
- Work Permits

Some modules include:

- Projects
- Stores
- Purchase Orders
- Quotes
- BMS Integration
- PDA mobile
- Radio Integration
- Facilities Booking
- Digital Dashboard
- Workflow automation/integration engine

CMMS/EAM RELATED SERVICES

FSI's software implementation services are aimed at enhancing and supporting the operating processes of organisations managing hard and soft services.

Our Implementation team consists of industry specialists and highly skilled technical experts with practical experience in managing clients of different sizes and backgrounds. From stand-alone systems that address immediate operational needs to enterprise-wide strategic solutions, we can help you achieve your optimum solution tailored to your business requirements.

Services include:

- Project Scoping/Needs Analysis
- Project Management Services
- System Configuration
- Management Reporting Specification & Development
- Post Implementation Services
- Custom Development
- Support and Maintenance
- Training

OTHER RELATED SERVICES

FSI offers hosting of Concept Evolution™ and all services related to the successful implementation of our systems.

eMaint X3

eMaint Enterprises, LLC
USA

www.eMaint.com



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:

United State, United Kingdom, Portugal, Brazil

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: Designed for Manufacturers, Facilities & Property Managers, Fleet Owners, Mining and Construction, Service Providers, Municipalities, Health Care Providers, Utilities, Schools and Food Processors

TYPICAL COST OF THE CMMS/EAM SOFTWARE: Pricing starts at \$40/user/month. Average first year investment of \$5,000 to \$10,000 for the system and implementation services. (U.S. Dollars)

IS THIS CMMS/EAM available as a stand-alone system: Yes
IS THIS CMMS/EAM part of or able to be integrated with a larger management system: Yes – It can be integrated with third party applications including ERP and Financial Systems

CMMS/EAM DESCRIPTION

eMaint X3 is a versatile CMMS/EAM system that is equally suited to the needs of manufacturing, facilities, property management, fleet operations, municipalities, educational institutions, healthcare providers, utilities, mining and construction, and service providers.

Use it to schedule and plan service and maintenance, track work orders and work requests, control inventory, manage assets, perform and track condition monitoring (predictive maintenance), track maintenance spend, and analyze data through reports and dashboards to make informed business decisions that help improve productivity and profitability. System supports use of mobile and barcode technologies.

The eMaint X3 system is fully configurable – from screen layouts to field selections to workflows to reports and dashboards – so that it can match your precise business requirements.

eMaint has been providing CMMS and EAM software solutions to customers world-wide for over 25 years through both on-demand (web-hosted) and on-site deployment.

Key components include:

- Asset Management - including warranty tracking and multi-location support
- Inventory Management – includes FIFO/LIFO and mobile support
- Preventive Maintenance – calendar-based, meter-based or condition monitoring and auto-generation options
- Work Scheduling – easily manage work schedules through drag-and-drop calendar views
- Reporting & Dashboards – over 95 pre-loaded reports and fully customizable KPIs and dashboards in graphical format
- Fluid Analysis Integration – Integration available with selected fluid analysis/lab systems

CMMS/EAM RELATED SERVICES

eMaint offers the following Professional Services:

- Implementation and Project Management
- Configuration and Customization
- Data Conversion and Data Integration
- On-site and On-Demand Training
- CMRP Consulting

Maintenance Connection

Maintenance Connection
Australia

www.mcaus.com.au



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:

Australia, America, Canada, UK

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: Maintenance Connection is able to adapt to almost any industry. Our current customer industries include; Manufacturing, Schools & Universities, Oil & Gas, Hotels & Resorts, Distribution & Warehousing, Buildings & Facilities to name a few.

TYPICAL COST OF THE CMMS/EAM SOFTWARE: Starting from AUD\$9995 (includes all modules and 3 concurrent user licenses). Pricing is also dependant on implementation and support agreements.

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management system: Yes, Maintenance Connection's web-based open architecture allows the system to be very easily integrated within ERP systems.

CMMS/EAM DESCRIPTION

Maintenance Connection has been developing and delivering quality Computerised Maintenance Management Software (CMMS/EAM Software) to organisations around the world for over 10 years. Our Facility Maintenance and Asset Management Software (Browser-Based CMMS/EAM) is designed to help your organisation manage maintenance, not software. Packaged in a simple, user-friendly, yet powerful application, Maintenance Connection connects maintenance professionals to their operations with a unique style that continues to revolutionise the way maintenance is performed.

The technology framework Maintenance Connection is built upon remains to be cutting edge – a full featured and entirely browser-based application without the need for plug-ins or propriety code, and without having to install anything on client machines. This means you can get up and running quickly, and allows you to manage maintenance, not software. Combine that with software uniquely built for all the various roles within a maintenance operation, and you have a powerful solution that is easy to use, whether the end user is a Manager, Technician, or Requester.

Maintenance Connection places a priority on providing customers with the service, support and a product second-to-none all combined to deliver a package unique to your individual needs. Ask our customers – service excellence is the foundation on which all of Maintenance Connection's customer relationships are built. The maintenance software industry

provides our customers many options, but what keeps them committed to Maintenance Connection is the relationship and the level of attention each of our customers receives. Just ask them!

Key features include: Work Order Tracking, Asset Management, Preventative Maintenance, Spare Parts Inventory, Service Requests, Calendar Scheduling, Security Access Groups, Mobile Workflow, KPI Dashboards, and Custom Report Writer.

CMMS/EAM RELATED SERVICES

Maintenance Connection can provide additional services including data collection, consultation, implementation and training to help you implement Maintenance Connection to produce yet another Maintenance Connection Success Story. Our CMMS community service allows you to learn from the best practices of other users and share reports and KPIs with individuals or the Maintenance Connection community.

OTHER RELATED SERVICES

Maintenance Connection offers its customers a fully managed option to host their software online in a Secure Data Centre. This allows our customers to focus on the business of maintaining their assets rather than worrying if their server has the latest software or if the backups have been performed. This service comes with an SLA to guarantee network and server uptime.

MaintiMizerBlackBox™

Ashcom Technologies Inc.
USA

www.ashcomtech.com



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:

United States, United Kingdom, Canada, Malaysia

TYPICAL COST OF THE CMMS/EAM SOFTWARE: \$2995USD for a 3 user system, \$4995USD for a 5 user system.

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management system: Yes

CMMS/EAM DESCRIPTION

MaintiMizer BlackBox™ is the first self-contained CMMS network appliance on the market. MaintiMizer BlackBox™ is perfect for companies with small or non-existent IT departments because Ashcom provides technical support so you can focus on what's most important, your business. Simply plug it in and gain access to MaintiMizer™'s 5 modules, including:

- Work Order—Allowing you to submit and approve work order requests, track everything associated with that WO from costs to time loss/spent, and delegate WO's to specific employees or departments.
- Preventative Maintenance/Equipment—Know what's going on with your equipment & make sure your scheduled maintenance is done in a timely manner. Keep tabs on the amount of time down, the upkeep costs, warranties, and location of your equipment.
- Inventory—Know what you have and where it's at!
- Vendor/PO—Maintain supplier records and easily create purchase orders.
- Timecard—Keep track of employee hours and rates.

CMMS/EAM RELATED SERVICES

Training, Coaching & Mentoring:

Ashcom knows making a CMMS implantation successful is directly affected by the quality of practical training a user receives. Ashcom offers a broad range of tested training methods to fit your needs. Choose to be trained on-site at your facility, at our state-of-the-art training facility or web training. Ashcom offers tried & true basic software training or customized training tailored to your specific needs. Ashcom also offers coaching & mentoring services where an industry expert visits your facility, observes your current practices and use of MaintiMizer™, and make suggestions to improving your current processes.

OTHER RELATED SERVICES

Technical Support, Customization, Data Integration, & Analysis:

- Every purchase comes standard with a maintenance agreement; giving you access to skilled support technicians when you need them most. Ashcom's support technicians are reliable, knowledgeable and friendly.

- MaintiMizer™ is fully customizable; screens can be edited to provide only the information you want and fields can be named with the terms your work-force use & know.
- Data specialists help move your old data into MaintiMizer™ as painlessly as possible. Your data can be analyzed, giving you expert opinions on changes that will push your business forward.

MaintiMizer™.com

**Ashcom Technologies Inc.
USA**

www.ashcomtech.com

IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:
United States, United Kingdom, Canada, Malaysia

TYPICAL COST OF THE CMMS/EAM SOFTWARE:
As low as \$30USD per month with a year contract.

IS THIS CMMS/EAM available as a stand-alone system: Yes
IS THIS CMMS/EAM part of or able to be integrated with a larger management system: Yes

CMMS/EAM DESCRIPTION

MaintiMizer™.com—The SaaS, Software as a Service, version of MaintiMizer™ is an online edition that allows you to minimize the capital investment of implementing new software and utilize MaintiMizer™ for a low monthly fee. MaintiMizer™.com is great for companies that are unsure if CMMS software is right for them or for small companies just getting started with CMMS software. MaintiMizer™.com comes complete with 5 modules including:

- Work Order Allowing you to submit and approve work order requests, track everything associated with that WO from costs to time loss/spent, and delegate WO's to specific employees or departments.
- Preventative Maintenance/Equipment—Know what's going on with your equipment & make sure you scheduled maintenance is done in a timely manner. Keep tabs on the amount of time down, the upkeep costs, warranties, and location of your equipment.
- Inventory—Know what you have and where it's at!
- Vendor/PO—Maintain supplier records and easily create purchase orders.
- Timecard—Keep track of employee hours and rates.

CMMS/EAM RELATED SERVICES

Training, Coaching & Mentoring:

Ashcom knows making a CMMS implantation successful is directly affected by the quality of practical training a user receives. Ashcom offers a broad range of tested training methods to fit your needs. Choose to be trained on-site at your facility, at our state-of-the-art training facility or web training. Ashcom offers tried & true basic software training or customized training tailored to your specific needs. Ashcom also offers coaching & mentoring services where an industry expert visits your facility, observes your current practices and use of MaintiMizer™, and make suggestions to improving your current processes.

OTHER RELATED SERVICES

Technical Support, Customization, Data Integration, & Analysis:

- Every purchase comes standard with a maintenance agreement; giving you access to skilled support technicians when you need them most. Ashcom's support technicians are reliable, knowledgeable and friendly.
- MaintiMizer™ is fully customizable; screens can be edited to provide only the information you want and fields can be named with the terms your work-force use & know.
- Data specialists help move your old data into MaintiMizer™ as painlessly as possible. Your data can be analyzed, giving you expert opinions on changes that will push your business forward.

MaintiMizer™ Web Edition

**Ashcom Technologies Inc.
USA**

www.ashcomtech.com

IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: United States,
United Kingdom, Canada, Malaysia



TYPICAL COST OF THE CMMS/EAM SOFTWARE:

MaintiMizer™ Web Edition pricing is based on number of users, on average a 3 user system runs \$6500USD. Please contact Ashcom for more specific pricing based on your needs.

IS THIS CMMS/EAM available as a stand-alone system: Yes

IS THIS CMMS/EAM part of or able to be integrated with a larger management system: Yes

CMMS/EAM DESCRIPTION

MaintiMizer™ Web Edition—hosted on the internet or your intranet, making upgrades and technical support virtually hassle free. MaintiMizer™ Web Edition is fluid and has the ability to change and grow with you. Ideal for companies that have multiple locations or for those that need access to the system when they are away from the facility, MaintiMizer™ Web Edition comes standard with 5 user-friendly modules to get things done including:

- Work Order—Allowing you to submit and approve work order requests, track everything associated with that WO from costs to time loss/spent, and delegate WO's to specific employees or departments.
- Preventative Maintenance/Equipment—Know what's going on with your equipment & make sure your scheduled maintenance is done in a timely manner. Keep tabs on the amount of time down, the upkeep costs, warranties, and location of your equipment.
- Inventory - Know what you have and where it's at!
- Timecard - Keep track of employee hours and rates.
- Vendor/PO - Maintain supplier records and easily create purchase orders.

CMMS/EAM RELATED SERVICES

Training, Coaching & Mentoring:

Ashcom knows making a CMMS implantation successful is directly affected by the quality of practical training a user receives. Ashcom offers a broad range of tested training methods to fit your needs. Choose to be trained on-site at your facility, at our state-of-the-art training facility or web training. Ashcom offers tried & true basic software training or customized



MaintiMizer™

Maintenance Management Solutions



**Reducing Costs ✓
Increasing Productivity ✓
Improving Quality ✓**

- Work Order
- PM/Equipment
- Inventory
- Vendor/PO
- Timecard
- Utility

We've been in this business for over 25 years. We know what you need and want in a CMMS/EAM system. MaintiMizer™ comes standard with 6 user-friendly modules to get the job done on time, on task & on budget.

Contact us for more information—

web: www.ashcomtech.com
email: info@ashcomtech.com
phone: +1 734 665 1780
fax: +1 734 665 6074



training tailored to your specific needs. Ashcom also offers coaching & mentoring services where an industry expert visits your facility, observes your current practices and use of MaintiMizer™, and make suggestions to improving your current processes.

OTHER RELATED SERVICES

Technical Support, Customization, Data Integration, & Analysis:

- Every purchase comes standard with a maintenance agreement; giving you access to skilled support technicians when you need them most. Ashcom's support technicians are reliable, knowledgeable and friendly.
- MaintiMizer™ is fully customizable; screens can be edited to provide only the information you want and fields can be named with the terms your work-force use & know.
- Data specialists help move your old data into MaintiMizer™ as painlessly as possible. Your data can be analyzed, giving you expert opinions on changes that will push your business forward.

PBS8 Paradigm Business System ver 8

Paradigm Designs Australia P/L
www.Parasoft.com.au



Product Supported: Australia and China

Industry Groups: Manufacturing, Pulp and Paper, Mining, Engineering and Asset management consulting service providers.

Now with 20 years of history in CMMS software, PBS8 operates as a core system providing clients with proven technology that operates within corporate landscape and requirements. PBS8 is a product for Clients that require an Industrial strength system whose life cycle continues well into the future and that delivers expected core functionality and meets the challenging user acceptance requirements but with a cost of ownership. With Thousands of users PBS is a proven system that requires minimal training.

Strategies and Standards are critical success factors that any CMMS system must support if the business is to achieve worlds best practice. So whether you adopt "On Condition", "Risk Based", "Operator Driven", "Six Sigma", etc or all of these strategies it is of great benefit if the CMMS system support the delivery of these strategies.

Mature, Strategic Clients need a solution that serves the business, leverages efforts and delivers competitive advantage, at a reasonable cost. PBS is a unique to quickly and reliably generate forms, interoperate with other SOA products and is architected to manage core and custom code. What this means is Clients can throw away those unsupported access databases and build from a proven base system that provides 95% of business functions and then add functionality that will seamlessly integrate other core systems to secure business process through robust technology.

A special note for Global organizations which will benefit from a unique "trans-Lingual" capabilities which enable the system to be used in multiple languages concurrently in a single data silo. All forms are generated to support this mode which is a built in feature that is fully Unicode compliant supporting for example Chinese character set.

Finally, Clients are supported by our experienced system architects that have extensive experience in Asset management, Business requirements, System Integration (Including SAP) and System development. To be able to truly assess this opportunity you need to organize a consultant with specific details.

CMMS/EAM RELATED SERVICES:

- Strategy Coaching
- High level implementation and Customisation services
- Training and Online training systems

Other related services: Product is delivered as a hosted service or Managed service or Supported onsite system

Pirana

Shire Systems (South Pacific) Ltd
New Zealand

www.shiresystems.com



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: Australia, New Zealand, United Kingdom

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: Pirana's functionality was specified by maintenance

professionals across all sectors of industry so it is a near, dovetail-fit with the real world needs of maintenance management practitioners.

TYPICAL COST OF THE CMMS/EAM SOFTWARE:

Single user maintenance system Aud\$3,250. A six user system running maintenance, stores less than Aud\$10,000.

IS THIS CMMS/EAM available as a stand-alone system: YES

IS THIS CMMS/EAM part of or able to be integrated with a larger management system: YES

CMMS/EAM DESCRIPTION

With over 10,000 customers, Shire Systems is the UK's No.1 provider of CMMS solutions. Locally supported in Australia and NZ by Shire Systems (South Pacific) the new Pirana system raises the bar for ease of use and affordability.

Pirana is the revolutionary browser-based system for the integrated management of maintenance, materials, services and more. Streets ahead of the rest, Pirana sets new benchmark standards for CMMS simplicity, usability and affordability. Whatever the size of your organisation - micro-small to mega-multinational - Pirana can fit your needs like a glove. Pirana schedules, tracks and reports on any type of task, supporting the real world need for getting things done in an organised, fast and effective way. Internet, intranet and mobile phone deployment means you can access your system from anywhere.

With ferocious power, supreme ease-of-use and an unbeatable price, Pirana is set to tear shreds off its inferior rivals.

Don't ask us why Pirana is so affordable – ask the other CMMS providers why their software is not!

Full functional maintenance software like this can only come from Shire – since 1982 the leaders in CMMS systems.

Ask for your free evaluation system today and try for yourself the power and full functionality of Pirana.

CMMS/EAM RELATED SERVICES

Shire is not just an IT company like other CMMS providers. We're about much more than software supply and support.

Shire offers a comprehensive range of multidisciplinary professional services to help time-poor organisations and maintenance professionals achieve their CMMS implementation and performance aspirations – FAST.

We customize our services to respond exactly to your pinpointed needs including system training, system implementation, System performance review, asset policy and maintenance strategy formulation, compliance and preventative maintenance plan development, asset registration, asset identification labelling, and software installation and customization.

OTHER RELATED SERVICES

Pirana On-Tap™ is Software-as-a-Service and with it you can be up and running with professional CMMS in a flash. For a small monthly fee Shire will host Pirana for you in a secure data centre, managing the whole service, not least data preservation and disaster avoidance. Shire also automatically upgrades the system-in-use. To get going at your end, you only need an Internet-connectable computer with a web browser.

PRONTO-Xi Maintenance Management

Pronto Software
Australia

www.pronto.com.au



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM:

Australia, New Zealand, South-East Asia, Africa, Europe and North America.

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP:

PRONTO-Xi is designed for Companies requiring an ERP solution with Maintenance Management functionalities, such as the mining and facilities management organisations.

IS THIS CMMS/EAM available as a stand-alone system: No

IS THIS CMMS/EAM part of or able to be integrated with a larger management system:

PRONTO-Xi Maintenance Management is a module of Pronto Software's flagship ERP solution, PRONTO-Xi.

CMMS/EAM DESCRIPTION

Using PRONTO-Xi Maintenance Management as your central Equipment Register will lead to improvements in asset utilisation and resource productivity, as well as reducing disruptive breakdowns. This effective tool will assist businesses in improving equipment performance and minimising stock holdings while ensuring that the right parts and manpower are available when required.

PRONTO-Xi Maintenance Management is also useful for assisting with reducing a company's maintenance and operating costs. It is designed to maximise planning and control of a business' plant maintenance activities. With Maintenance Management, companies can easily monitor their preventative and predictive maintenance, project costing, plant downtime, fault repair and equipment repair costs.

A key benefit from Maintenance Management is the ability to automatically collate information on equipment repair and maintenance costs, by plant, work order, equipment and cost centre. In addition, key performance indicators (KPIs) such as Mean Time Between Failures (MTBF) are automatically calculated; fault analysis reporting on equipment failures allows maintenance improvement opportunities; and full maintenance history and cost reporting are linked via the work order.

Maintenance Management enables businesses to budget, schedule, plan, execute and report all maintenance activities and is fully integrated with PRONTO-Xi Inventory and Purchase Orders. Advanced functionality like automatic spare parts replenishment, parts valuation, inventory allocation against current and future jobs, usage reports, inventory movements and stocktaking really set PRONTO-Xi Maintenance Management apart.

PRONTO-Xi Maintenance Management functionalities include:

- Full equipment detail and technical recording;
- Priority plant work order allocation;
- Condition monitoring;
- Automatic inventory allocation;
- Work order forecasting;
- Defect work order recording;
- Export to Microsoft Project;
- Resource management;
- Stock purchasing;
- Full integration with PRONTO-Xi;
- Customer invoicing for completed work.

CMMS/EAM RELATED SERVICES

As a fully integrated, real time system, PRONTO-Xi allows companies to focus on management capabilities, by providing the tools to deliver business objectives by optimising staff, processes, assets and the work environment. It encompasses multiple disciplines ranging from Project Delivery Management, Operations Management and Capital Asset Management.

Our Facilities Management modules include:

- PRONTO-Xi Project Costing Management;
- PRONTO-Xi Rental;
- PRONTO-Xi Maintenance Management System;
- PRONTO-Xi Service Management;
- PRONTO-Xi Mobile Service;
- PRONTO-Xi Service Scheduler;
- PRONTO-Xi Service Connect;
- PRONTO-Xi Financials;
- PRONTO-Xi Distribution;
- PRONTO-Xi Business Intelligence with IBM Cognos 10;
- PRONTO-Xi Manufacturing;
- PRONTO-Xi Manufacturing Scheduler.

OTHER RELATED SERVICES

Pronto Hosted Services, a division of Pronto Software, offers fully customised, flexible solutions, with years of experience providing Software as a Service (SaaS) or on-demand software.

With Pronto Hosted Services, Pronto Software manages the maintenance and upkeep of a company's IT infrastructure and critical applications, delivering strategic value and business benefits for growing companies.

Pronto Hosted Services give customers the option to rent their business software for a low monthly fee, outsource their IT infrastructure or have their systems managed, monitored and maintained by Pronto consultants.

SmartAsset

The Online Workshop P/L
Australia

www.theonlineworkshop.com.au



IN-COUNTRY SUPPORT FOR THIS CMMS/EAM: Australia, New Zealand, North America, South Africa.

IS THIS CMMS/EAM DESIGNED FOR A PARTICULAR INDUSTRY GROUP: Whilst SmartAsset suits all sectors, it is focused on: Manufacturing, Energy, Gas and Oil Resources, Defense, Utilities, Water Resources and Local Government.

TYPICAL COST OF THE CMMS/EAM SOFTWARE:

SmartAsset pricing is based upon the number of users or terminals. A single user can be purchased from AUD\$3,000.

IS THIS CMMS/EAM available as a stand-alone system: Yes. SmartAsset Office Deployment Capability can either be overlaid on your existing ERP/CMMS/EAM product or delivered on its own as a fully functional EAM application suite.

IS THIS CMMS/EAM part of or able to be integrated with a larger management system: The SmartAsset product adopts the latest Software + Services approach in its design and deployment and adheres to worldwide standards for Service oriented Architecture (SOA) and as such can be seamlessly integrated with other products that have adopted this architecture.

CMMS/EAM DESCRIPTION

SmartAsset is an award winning product. It recently won the Microsoft OBA Solution of the Year 2008.

In a crowded asset maintenance market place, the SmartAsset product is the most comprehensive and user-friendly tool available for effectively managing your assets. Differentiated by its scalability, SmartAsset can be implemented as a standalone basic CMMS or a comprehensive Asset Management solution. Additionally the Microsoft Office deployment allows SmartAsset to overlay an existing ERP implementation.

Of the several deployment options provided which include web hosting, browser and mobile computers, the deployment method offering the most significant benefits to users is SmartAsset ODC.

SmartAsset ODC provides sophisticated functionality delivered via tools with which the user is already familiar. For example, upon receiving an email notification of an equipment fault in MS Outlook, the SmartAsset user can review details of the fault by clicking a document review button added to the Email ribbon. The subsequent repair job can be prepared and assigned without leaving the Outlook Calendar. Complex asset-related activities such as construction or refurbishment can be seamlessly loaded into MS Projects for critical path analysis with the resultant activity dates recorded in SmartAsset for subsequent planning, assignment and detailed monitoring. Capital replacement projects can be registered and reviewed in SmartAsset from within the same Excel spreadsheet that is used to perform the related financial calculations.

SmartAsset offers its users:

- access to comprehensive asset management functionality
- reduced training and retraining costs
- increased productivity
- heightened user acceptance
- reduced deployment costs
- ease of upgrade implementation

CMMS/EAM RELATED SERVICES

The online Workshop also provides:

- Comprehensive project management
- Installation, implementation and training services.
- Consultation
- Interface development
- Asset Management tools such as Asset Depreciation, Risk Analysis and Enterprise Reports
- Reports Development
- Post implementation audit services.

OTHER RELATED SERVICES SmartAsset is deployed via a choice of web browser, mobile devices, web hosting and MS Office.